

W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM



0000143098

Investigator: Tom Davis

Phone: (602) 255-1147
2013 FEB 28 A 11:47

Fax: (602) 255-1147

Priority: Respond Within Five Days

Opinion No. 2013 - 108870

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Date: 2/27/2013

Arizona Corporation Commission
DOCKETED

FEB 28 2013

Complaint By:

First:

Nic

Last:

Zoretic

Account Name:

Nic Zoretic

Street:

City:

Maricopa

State:

AZ

Zip: 85138

Home: (000) 000-0000

Work: (000) 000-0000

CBF:

is: Cellular

Utility Company:

Global Water-Santa Cruz Water Company

Division:

Water

Contact Name:

Ka

Contact Phone:

Nature of Complaint:

OPPOSED W-01212A-12-0309, SW- 20445A-12-0310, W-03720A-12-0311, W-02450A-12-0312, W-02451A-12-0313, W-20446A-12-0314, W-01732A-12-0315 WATER - SEWER

No where in the principals of a free market economy does it say that a company is guaranteed to recoup the costs of infrastructure or even make a "reasonable rate of return" as Global Water says, but in this case it appears that Global Water is forcing the issue. The impending rate hike of around "50.78 percent" for some customers seems to be a Global Water price gouge aimed at recouping some of its cost in building infrastructure that is now under-utilized due to poor housing demand. In the long term interest of recouping the cost of its infrastructure and promoting future growth in the Maricopa area, it seems that Global is making a very poor decision in raising prices so drastically. Do not financially punish the current residents of Maricopa for the poor business forecasting and planning of Global Water. Also, such a large rate increase will further hamper growth of new customers, by continuing the poor housing market in the Maricopa region. No one wants to move to an area where the water bill is twice or three times as expensive as surrounding areas. Global Water has the luxury of essentially trapping residents in a monopoly, as do most utility companies, but if a normal company were to raise the price of their product by more than half, there is no doubt sales would drop drastically. A balance must be achieved between

residents and Global Water, and a 50 percent plus increase in rates is not "balanced" by any means.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/27/13: Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 2/27/2013

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2013 - 108870
